Fault free conflict analysis

- 1. Reconfirm the positive
- 2. Fault free task analysis
 - What I'm trying to achieve and why
 - What I'm having difficulty doing
 - What problems result for stakeholders
- 3. Fault free emotional analysis
 - How I want to feel
 - How I do feel
 - What is making me feel this way
- 4. Generate solutions together



